OVERBERG

DISTRIKSMUNISIPALITEIT DISTRICT MUNICIPALITY UMASIPALA WESITHILI

UILENKRAALSMOND HOLIDAY RESORT, PO BOX 18, GANSBAAI 7220
WEB SITE : http://www.odm.org.za/resorts : Coordinates GPS - 34°36'01.8 S and 019°24'30.6 E
● TEL : 028 050 0894/0895/0924 ● E-MAIL: uilenkraalsmond@odm.org.za

APPLICATION FORM 2026/2027 - BUNGALOW/CARAVAN SITE

HIGH SEASON : 10/12/2026 TO 10/01/2027 EASTER WEEKEND : 25/03/2027 TO 28/03/2027

SURNAME _____ INITIALS _____

ADRESS _____ POSTAL ADRESS _____

_____ _____

_____ _____

Postal Code _____ Postal Code _____

TEL NO _____ CELL NO _____ FAX NO _____

E-MAIL _____ ID NO _____

NUMBER OF ADULTS _____ NUMBER OF CHILDREN _____

VEHICLE REGISTRATION 1 _____ VEHICLE REGISTRATION 2 _____

DATE OF FIRST NIGHT _____ DATE OF LAST NIGHT _____

Number of nights _____

PREFERENCE : BUNGALOW ☐ CARAVAN SITE ☐

Number : _____ (first choice) or _____ / _____ / _____ (alternative choice)

THE ALLOCATION OF THE ACCOMMODATION WILL BE DONE DURING JULY 2026

VERY IMPORTANT* : *The allocation of the accommodation is subjected to the discretion of the Council if your choice of the bungalow/caravan site is not available. The application will be rejected if this is not acceptable by the applicant.

A confirmation letter will be sent to the applicant.

THE APPROVED TARIFFS FOR 2026/2027 WILL BE AVAILABLE ON 01 JULY 2026
The minimum nights for the period 10 December 2026 to 10 January 2027 are 14 nights

- **APPLICATIONS WILL ONLY BE ACCEPTED FROM 1 FEBRUARY 2026**
- **CLOSURE DATE FOR APPLICATIONS IS 30 JUNE 2026**
- **APPLICATIONS WITH LESS THAN 14 DAYS WILL BE PLACED ON THE WAITING LIST**
- **APPLICATIONS THAT ARE RECEIVED LATER THAN THE CLOSURE DATE, WILL BE PLACED ON A WAITING LIST**
- **PROOF OF BARCODED IDENTITY DOCUMENT OR DRIVER'S LICENCE IS COMPULSORY WITH THE APPLICATION**
- **NO PARTIAL PAYMENTS ARE ACCEPTABLE. THE RESERVATION WILL BE CANCELLED**
- **IF THE FULL AMOUNT IS NOT PAID BY 30 SEPTEMBER 2026 THE RESERVATION WILL BE CANCELLED**
- **NO GROUP RESERVATIONS (2 OR MORE BUNGALOWS/CARAVAN SITES)**
- **THE CHANGING OF DATES OR REDUCING THE NUMBER OF DAYS IS NOT ACCEPTABLE.**
- **ALL PAYMENTS IN SOUTH AFRICAN CURRENCY**
- **ARRIVAL TIME IS 14:00 (NOT EARLIER) AND NOT LATER THAN 21:00. NO EXCEPTIONS**
- **DEPARTURE TIME IS 10:00 (STRICTLY). BREAKAGE DEPOSIT WILL BE FORFEITED IF DEPARTURE IS LATER THAN 10:00**
- **CANCELLATION FEE IS 50% OF RESERVATION AMOUNT**
- **CANCELLATIONS WILL BE ACCEPTED DUE TO DEATH IN THE DIRECT FAMILY**
- **LAST-MINUTE CANCELLATIONS DURING PEAK HOLIDAY PERIOD WILL RESULT IN A FULL FORFEIT OF PAYMENTS MADE IN ADVANCE TO SECURE THE BOOKING**
- **CANCELLATIONS DUE TO BEACH CLOSURES OR FEAR OF CONTRACTING A VIRUS IN A HOTSPOT AREA DO NOT HAVE A RIGHT TO A FULL REFUND**
- **NO REFUND FOR NON-ARRIVAL OR EARLY DEPARTURE**
- **ALL QUOTATIONS ARE SUBJECTED TO THE COUNCIL'S BUDGET REGULATIONS**
- **CARAVAN SITES, BUNGALOWS AND FACILITIES ARE FOR THE SOLE USE OF THE TENANT. SUB-LETTING IS NOT ALLOWED**
- **A COMPULSORY REFUNDABLE BREAKAGE DEPOSIT FEE OF R 700-00 IS PAYABLE WITH PAYMENT OF ACCOMMODATION OF CHALETS**
  THE APPLICATION WILL NOT BE PROCESSED IF PROOF OF BANKING DETAILS FOR THE REPAYMENT OF THE DEPOSIT IS NOT ATTACHED.
- **RIGHT OF ADMISSION IS RESERVED**
- **ALL VISITORS ENTER THE RESORT AT OWN RISK**
- **THE OVERBERG DISTRICT MUNICIPALITY IS NOT RESPONSIBLE FOR ANY PERSONAL INJURIES, LOSS OR ANY INCIDENTS THAT MAY OCCUR DURING YOUR STAY/VISIT.**

POPIA DISCLAIMER

The Information Officer (Municipal Manager) undertakes that all personal and confidential information will be processed lawfully and in a reasonable manner that does not infringe the privacy of you or your organisation as the data subject. The processing is necessary and complies with an obligation imposed by law on us, the responsible party and the processing protects your rights to effective service delivery. The Overberg District Municipality complies with the Protection of Personal Information Act, Act 4 of 2013 (POPIA),

I, THE UNDERSIGNED, HEREBY ACCEPT THE CONTENTS OF THE ABOVE AND WILL ABIDE BY THE RULES ATTACHED HERETO

SIGNATURE _____ DATE _____

(NAME) _____

1. **Reservation Rules**

- The request for a reservation must be done in writing to **uilenkraalsmond@odm.org.za**.
- No telephonic reservations will be accepted.
- Reservations are accepted from Monday to Friday during office hours from 08:00 to 16:00.
- An advance reservation on the prescribed form is required.
- Arrival without a reservation after hours will not be accepted.
- Proof of barcoded identity document or driver's licence is compulsory with the application.
- A Reservation Confirmation will be sent to the applicant after the request for the reservation is accepted.
- The reservation is not guaranteed without receiving a Reservation Confirmation email.
- All quotations are subject to the Council's Budget Regulations.
- On receipt of proof of payment for the due amount, the applicant enters a contract with the Overberg District Municipality and accept all the conditions of the reservation.
- The allocation of the accommodation is subject to the discretion of the Council if your choice of the bungalow/caravan site is not available. The application will be rejected if this is not acceptable by the applicant. A confirmation letter to this effect will be sent to the applicant.

2. **Reservation Payments**

- The total payment for the reservation must be paid within 5 days after the Booking Confirmation is received during the off-peak period and Easter
- The total payment for the reservation must be paid before or on 30 September of each year for the December holiday period. No extensions for late payment in this period will be allowed. The application will be cancelled.
- No partial payments will be accepted.
- No cash payments will be accepted upon arrival.
- Payments must be done by EFT or deposited at the Bank.
- The Banking details are reflected on the Reservation Confirmation.

3. **Peak Period**

- The Peak period starts on the 10th of December and ends on the 10th of January of each year.
- The peak period also includes the Easter Weekend of each year.
- Applications for the December holidays will be accepted from the 1st of February of each year.
- The closing date for applications is the 30th of June of each year.
- Applications with less than 14 days will be placed on the waiting list.
- Applications that are received after 30th of June, will be placed on a waiting list.
- No group reservations (2 or more bungalows/caravan sites) during the peak period.
- The changing of dates or reducing the number of days is not acceptable.
- Allocation of accommodation during the Peak Period:
- Preference will be given to the applicant with the most number of days.
- No sub-letting is allowed to accumulate days in order to secure a booking
- If the applicant's number of days and site number or bungalow is similar to other applicants, preference will be given to the regular supporter of the Resort.
- If the application is not successful, it will be placed on a waiting list.
- Applications with less than 14 with days will be placed on a waiting list.
- Acknowledgement of receipt for all the applications will be provided.
- The application will be evaluated on the bungalow/caravan site as indicated on the application.
- It is advisable to indicate alternative bungalow/caravan sites on the application form.

4. **Cancellation of Reservation**

- Cancellation of the reservation must be done in writing.
- An administrative fee is payable for all cancellations which is determined in the tariff policy each year.
- Normal cancellation fee is 50% of the reservation amount.
- Cancellations will be accepted due to ill-health or death in the direct family with a full refund if the death certificate or doctor's letter is provided.
- No refund for non-arrival, early departure or weather conditions.
- Last-minute cancellations during peak holiday period will result in a full forfeit of payments made in advance to secure the booking.
- No refund will be made when a reservation is cancelled due to beach closures.
- During a National State of Disaster refunds will be made on merit in accordance with the Resorts' Directive and the Government Regulations applicable to the Tourism industry.

5. **General Rules**

- Right of admission is reserved.
- All visitors enter the Resorts at own risk
- The Overberg District Municipality is not responsible for any personal injuries or any incidents/damage to or loss of property, which may occur during the stay/visit.
- Arrival time is 14:00 (not earlier) and not later than 21:00. No exceptions will be allowed.
- Departure time is strictly 10:00. The breakage deposit will be forfeited if departure is later than 10:00.
- A compulsory refundable breakage deposit fee is payable with payment for accommodation of the chalets.
- A compulsory access card fee is payable with payment of accommodation for the caravan sites.
- Motorcycles are only allowed to be driven to the destination and when departing.
- Only 2 vehicles and 6 persons are allowed per site. The two vehicles must be parked on the allocated site.
- The speed limit in the Resorts is 15km/h.
- No fireworks of any sort are allowed in the resorts or on the beach.
- No loud music is allowed. No loudness will be allowed after 22:00. No music from a motor vehicle is allowed.
- It is illegal to damage the Milk Wood Tree (National Forest Act (Act 84 of 1998).

The applicant will be held responsible for non-adherence of the Camp Rules and may be requested to leave the Resort without a refund.