



COVID-19: TAXIS

FACT SHEET

1. TAXIS

Local taxi trips will be of a shorter duration and they will not remain at full occupancy all the time.

- Taxis undertaking local trips are now permitted to increase their capacity to 100 per cent while long distance taxis must be at 70 per cent.
- The decision to increase the capacity to 100 per cent is accompanied by preventative measures to mitigate against the spread of the virus.
- For most passengers local trips will be of a shorter duration, and the taxi will not remain at full occupancy all the time as passengers get off at their respective stops.
- Long haul journeys are only at 70 per cent capacity to allow for better social distancing during an extended trip where passengers will remain together for a longer period.
- The decision to load at full capacity for local trips will also assist the financial viability of the industry and help taxi operators to cover their operating costs.

The safety of passengers is our priority.

- All taxis must comply with hygiene regulations to fight the COVID-19 pandemic such as the wearing of masks; vehicle sanitising and open windows.
- All passengers should wear a mask and a face shield/visor and hand sanitise when entering and exiting the taxi.
- Passengers should avoid touching taxi surfaces and at least two passenger windows on each side of the taxi should be opened to allow sufficient airflow.
- All drivers and conductors are expected to complete a daily symptom check before being allowed to drive a taxi.
- They should wear a combination of a mask and face shield/visor and are discouraged from congregating at the taxi ranks.
- The drivers, conductors and passengers windows should be opened sufficiently to allow substantial airflow across the front seats of the taxi.
- The taxi interior and touch surfaces such as door handles should be cleaned regularly or at least once after each journey.
- All Taxi Associations should ensure that their taxi ranks have marked floors to keep awaiting passengers at least 1m apart.
- The seat next to the driver should be left open, unless utilised by the taxi conductor.
- Commuters are encouraged to pay their money directly to the driver or conductor.